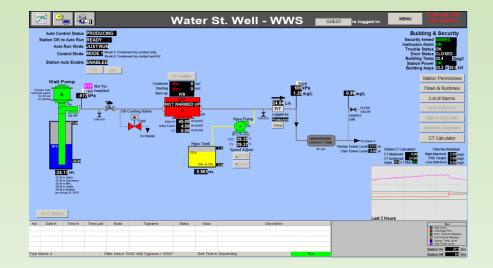


Guelph Water Services New SCADA Design & Programming Standards

Released July 2018 and now under continuous development





Speaker: Graham Nasby, Water SCADA & Security Specialist

So, what do real engineers do?









Ok...ok..

SCADA is ok too





Goals

- Existing SCADA programming standard had not been updated in 15+ years
- An update was sorely needed
- SCADA technology has improved since 2002
- ASM & EPRI Studies on SCADA Screen Effectiveness published 2008/2009
- EEMUA 201 standard on operator displays published in 2002, revised 2010
- High Performance HMI Handbook published in 2008
- ISA101 High Performance HMI standard published in 2015
- Bring in Best Practices from ISA112 SCADA System standards committee
- 1. Make SCADA Easier to use
- 2. Reduce Screen Clutter
- 3. Give operators information to troubleshoot problems (why did it shut down?)
- 4. Hide unnecessary information, with "Show Details" buttons to show more
- 5. Standard control interfaces for pumps, valves, instruments, and UVs
- 6. Make colours, symbols and terminology more consistent
- 7. Apply High Performance HMI Ideas (but make look/feel changes gradually)



Timeline

Jan-Dec 2016 – Assessment of Current SCADA System

Jan 2017 – Start of SCADA co-op student program

Jan 2017 – July 2018 (18 months)

Set up SCADA development/test environment (3 servers, 2 desktops, 3 laptops) Prototype, develop and test new SCADA programming standards Co-op students provided manpower, under direction of SCADA & Security Specialist

July 3, 2018 – First revision of the New SCADA Programming Standards Released

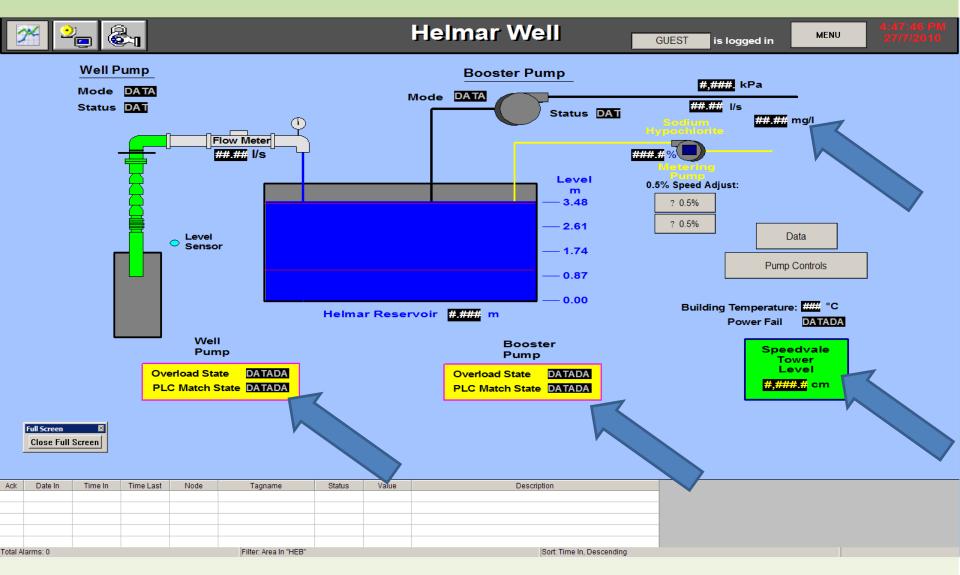
June 2018 – SCADA standards used for new code at Water Street Well & Emma Well July 2018 – work starts on new code Helmar, Dean, Queensdale, Calico, Downey, etc. August 2018 – work begins on new code by a system integrator for Burkes Upgrades

September 2018 – new code Water Street Well commissioned
October 2018 – new code at Emma Well being commissioned
Early 2019 – new code to be commissioned at Burkes Well
Mid-2019 – new code for Helmar, Dean, Queensdale, Calico, etc. to be rolled out

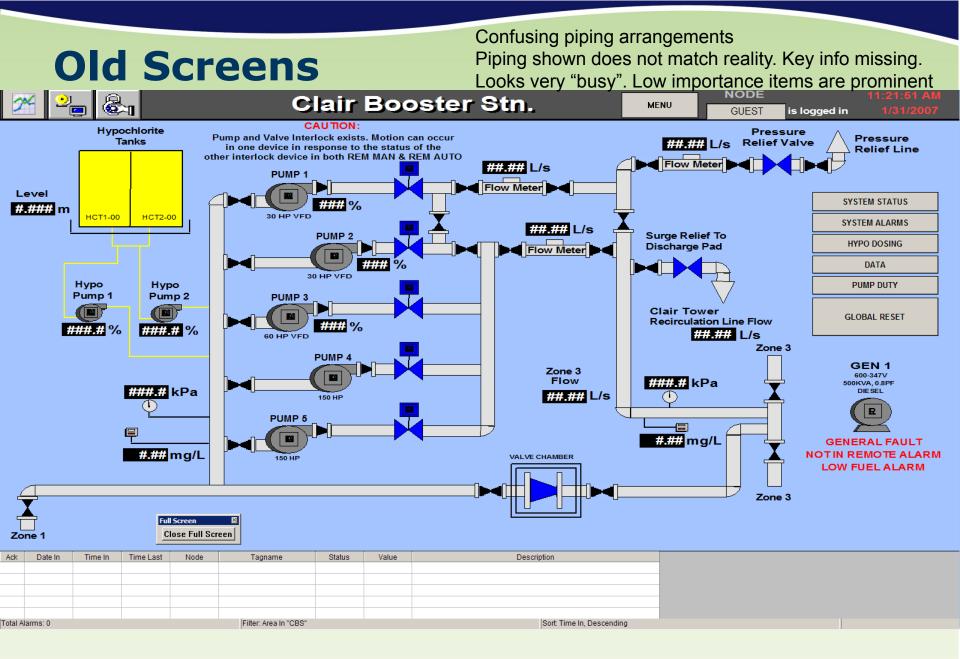


Old Screens

"Missing information" for operators Bright colours on unimportant items Inconsistent placement/display of values





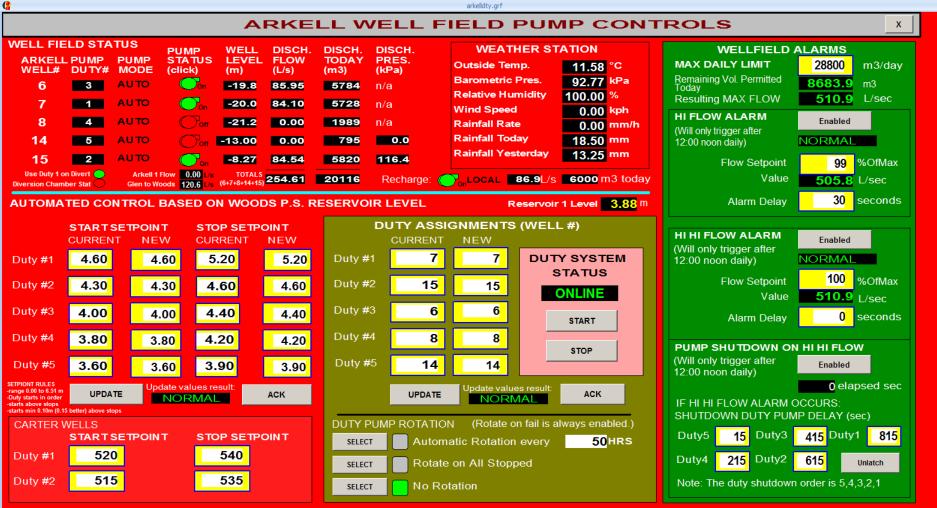




Old Screens

Fire Engine Red! Hard to see pumps that are off. Everything on this screen seems to be "shouting" for attention

arkelldty.orf





So, what is new with SCADA?





SCADA: What Guelph Water is doing

Guelph Water Services

ADMIN1 GUEST is logged in

7:06:18 PM 02/10/201

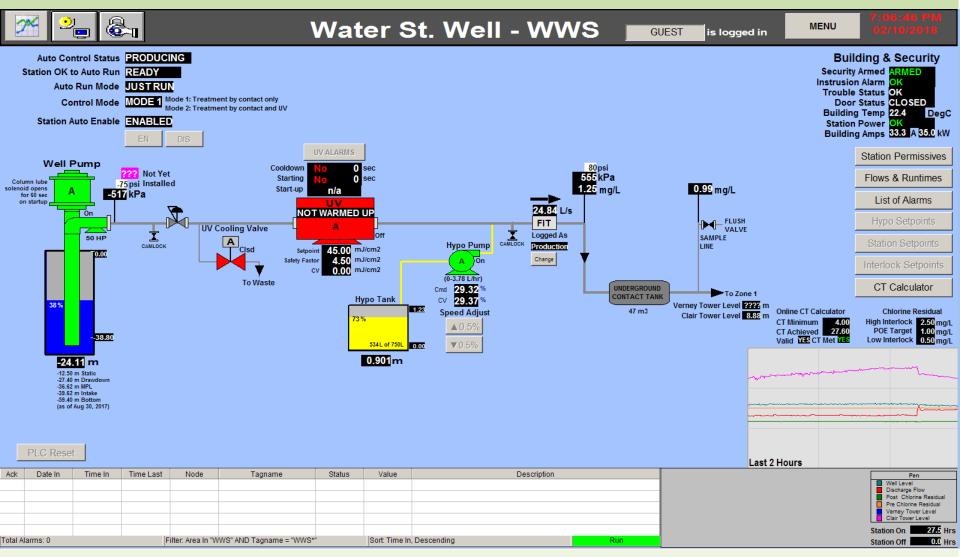
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	Arkel	ll Well 7 & Well 1		Dean	Well		Speedvale Towe	Smallfield Edinburgh Gazer				Pump Runtimes			
		Arkell Well 8		Dodds Avenue	Valve Chamber	University Well & Reservoir			Runtime 1 (old) Runtime 2 (old) Runtime 3 (old)			Waste Vs P	roduction		
	A	Arkell Well 14		Downe	ey Well		Verney Tower		5	Storage Upd	ate		Hydro-UPS-Generators	Power Monitors	
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	Arkell	I - Woods Syster	n	Helma	ur Well		Woods Chlorinatio	on	Yesterday Pumpage			UV/Gen Runtimes	Pressure Map		
	I	Burkes Well		Membr	ro Well		Woods Power	Woods Power			Zone 1 Overview		PLC Controllers 1	PLC Controllers 2	
	1	Calico Well		Paisley	Station	Woods Reservoirs Woods Hatches			Zone 3 Ove	Zone 3 Overview Zone 2 Overview			MAP	 Dashboard	
	(Carter Wells		Park Wells Queensdale Well			Woods Booster			Aqueduct Test Aqueduct Model			Weather/Temp	Woods Fuel Depot	
		Clair Tower					Woods UV	Well Levels Chlorine Residuals				PLC Fault Check	Open SCADA Sync		
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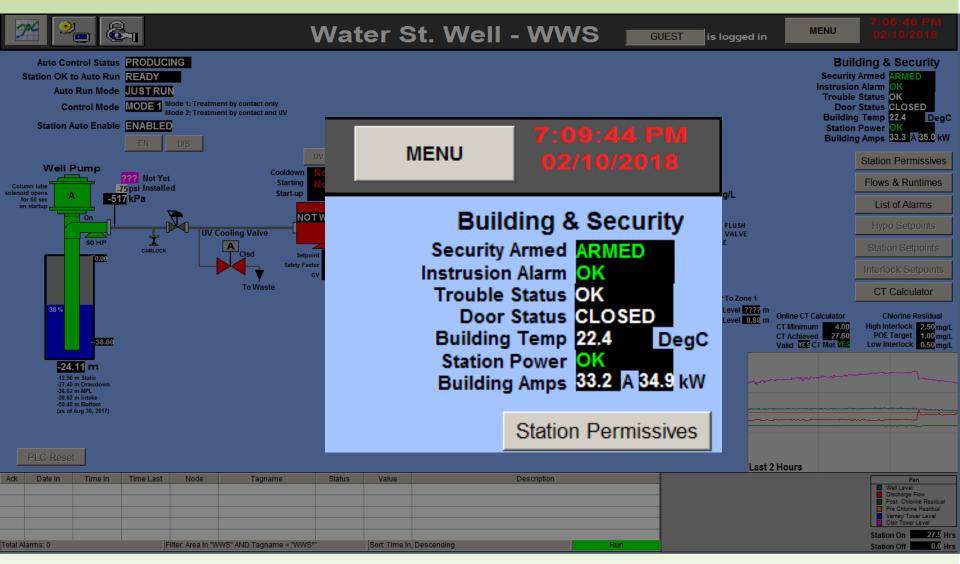


High Density Information – careful use of colour



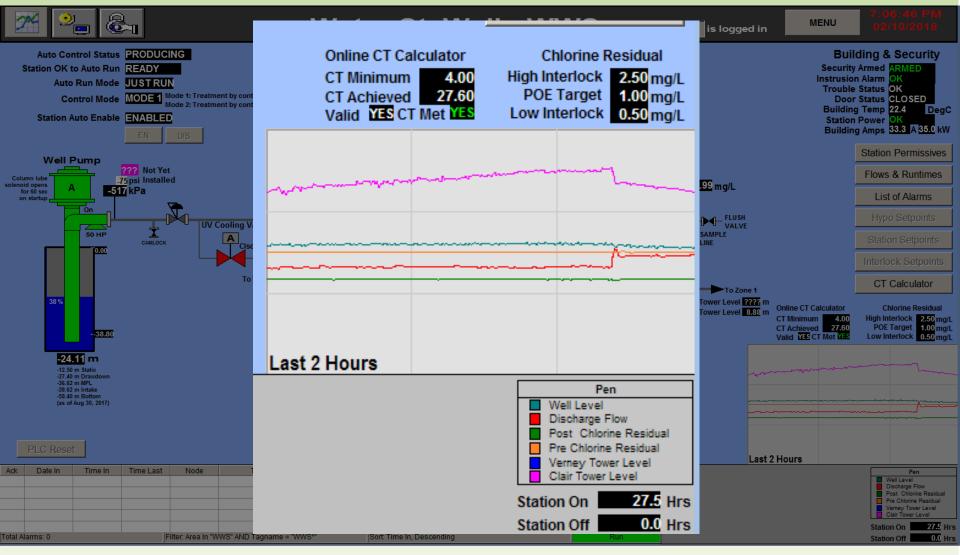


Building & Security Information in top left





Summary Trends and Key Compliance info at bottom right



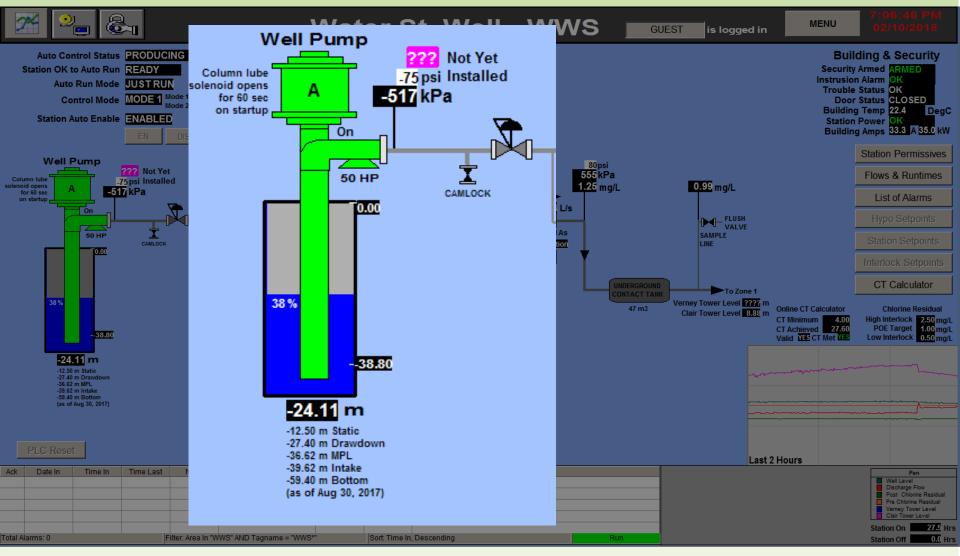


Station Control Mode on Top Left



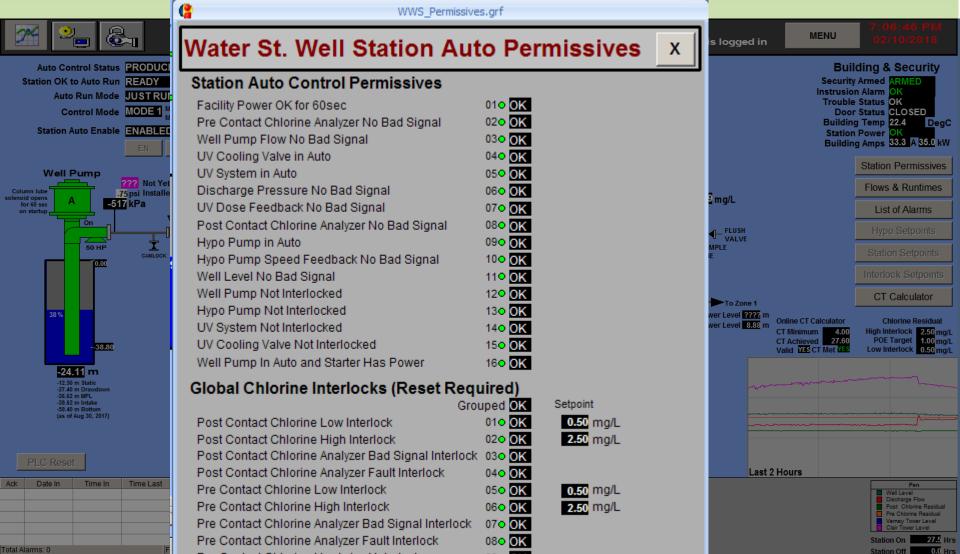


Better Well pump Information





No more mysteries why station won't start



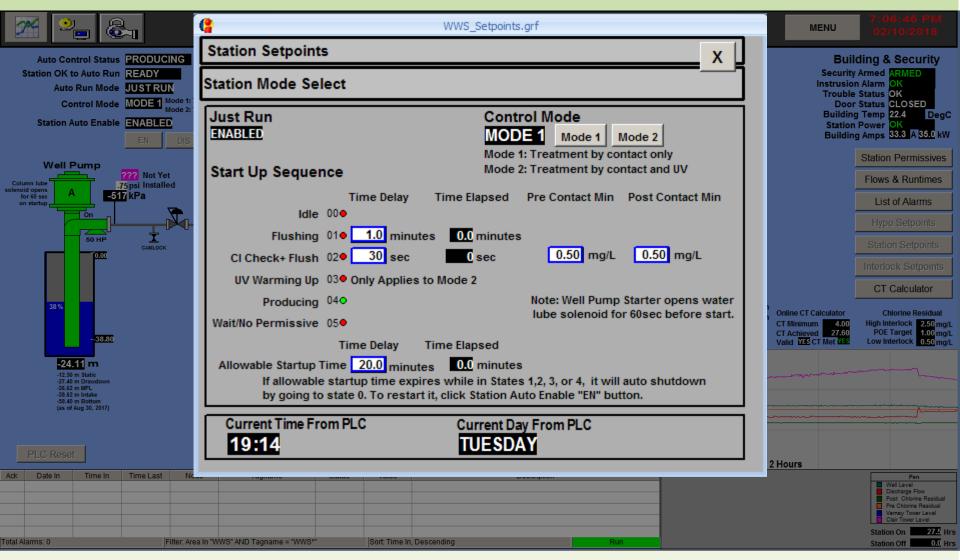
090 OK

Guelph Water's New SCADA Des

Pre Contact Chlorine Hardwired Interlock

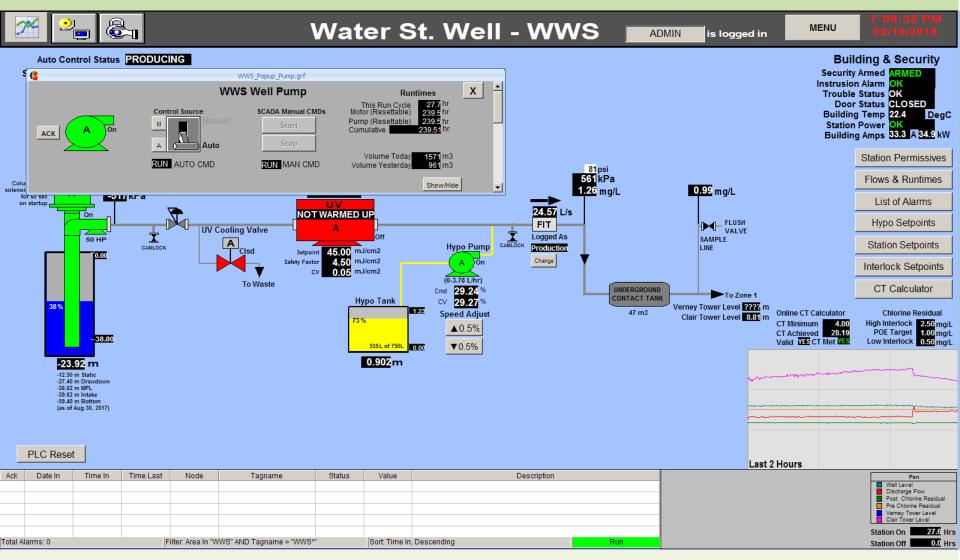
16

Status Information on Well Start-up Sequence

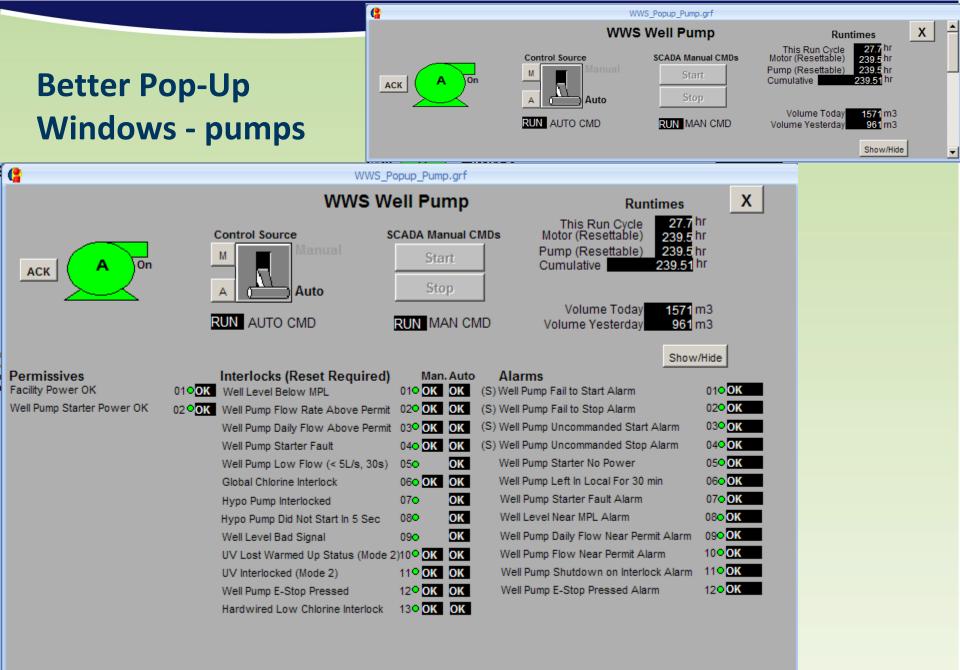




Better Pop-Up Windows – pump starters





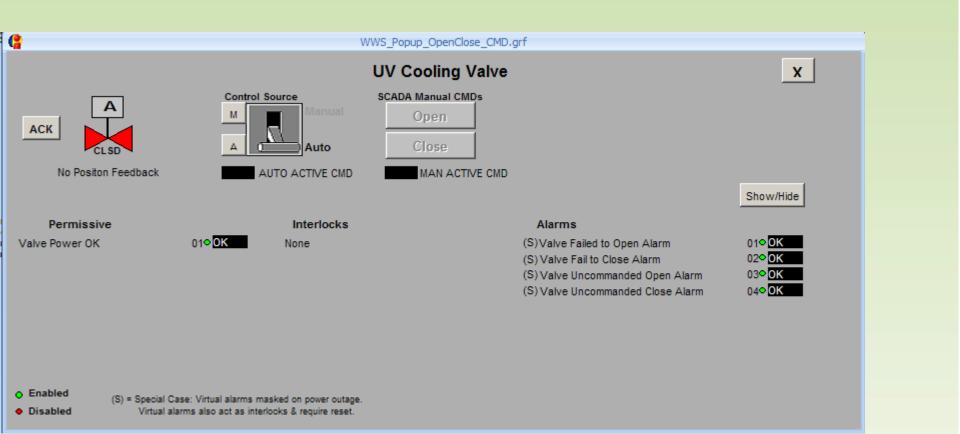


Enabled

Disabled

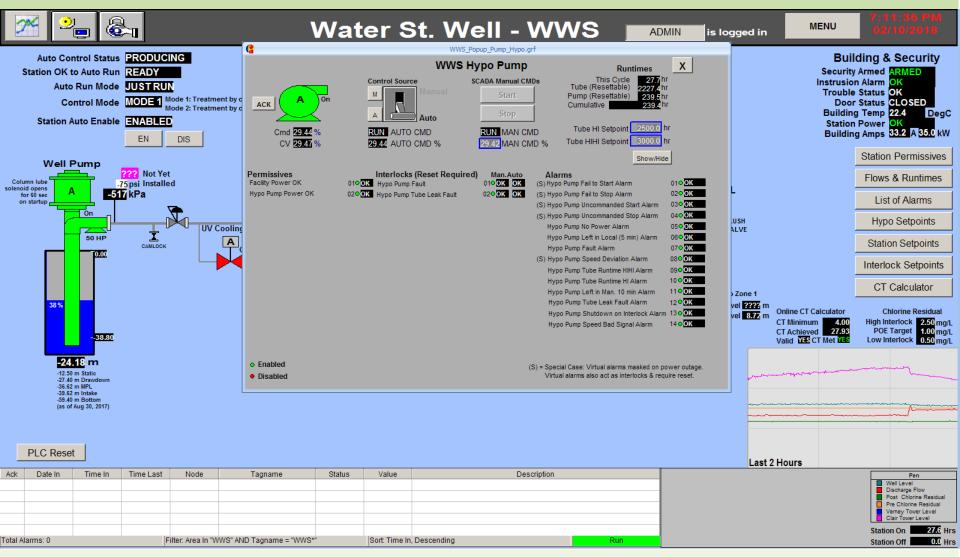
Better Pop-Up Windows -Motorized Valves

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			UV Cooling Valve	X							
	ACK CLSD	Control Source M A Auto	SCADA Manual CMDs Open Close								
es	No Positon Feedback	AUTO ACTIVE CMD	MAN ACTIVE CMD	Show/Hide							



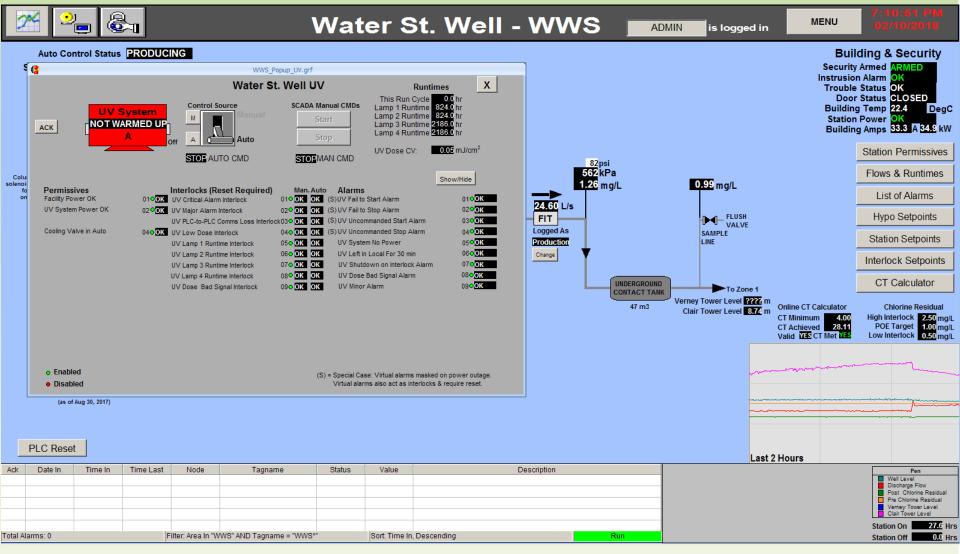


Better Pop-Up Windows – chemical dosing pumps



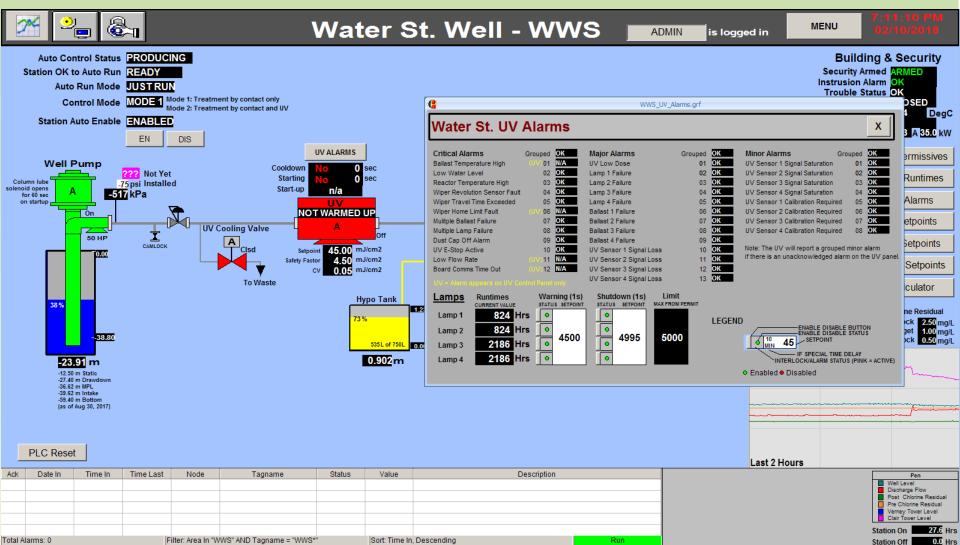


Better Pop-Up Windows – Packaged UV Systems





Better Pop-Up Windows – UV System specific alarms



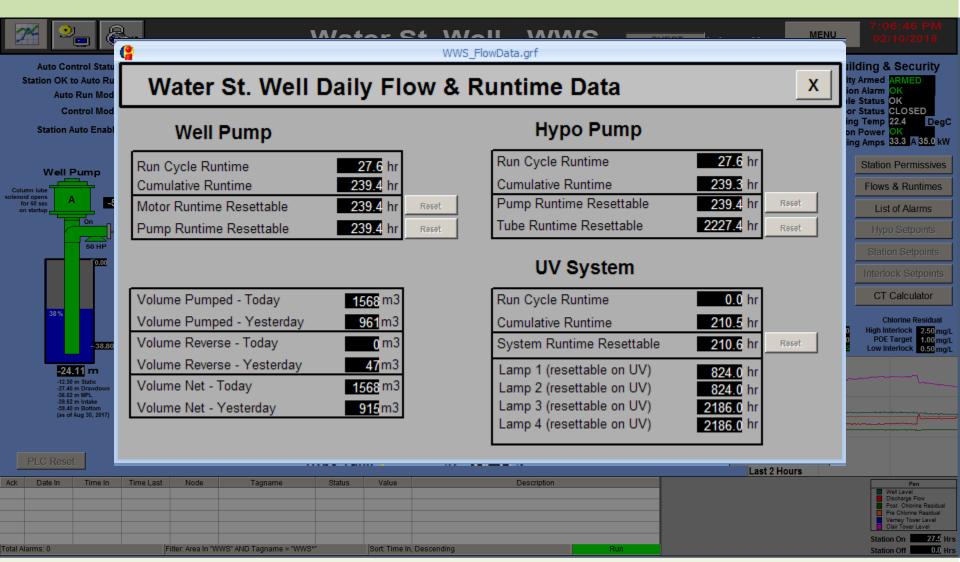


Better Pop-Up Windows – analog measurements

2	<u>.</u>	(WWS	S_Analo	g_Popup.grf				١U	7:11:65 PM 02/10/2018
Auto Station					V	Vell Le	vel					X	ecurity strusio	ding & Security Armed <mark>ARMED</mark> n Alarm OK Status OK
Stati	C ion	Valu	e <mark>-24</mark> .	.01 m	(-38	8 to 0)			Rav	v Signal: 🚺	K		Door Building Station	Status OK Status CLOSED g Temp 22.4 DegC Power OK g Amps 33.3 A 35.0 kW
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PLC R	-24 -12.5 -27.4 -39.6 (35.6 -59.4 (as c		AY TERDA	-	IMUM N 24.72 24.24	AXIMUM -21.83 -12.01	AVERA -23. -17.	.44				АСК	27.81 Aet VES	POE Target 1.00 mg/L Low Interlock 0.50 mg/L
ck Date	In	Time In	Time Last	Node	Tagname	Status	Value		Description		_	Last 2 Hours		Pen
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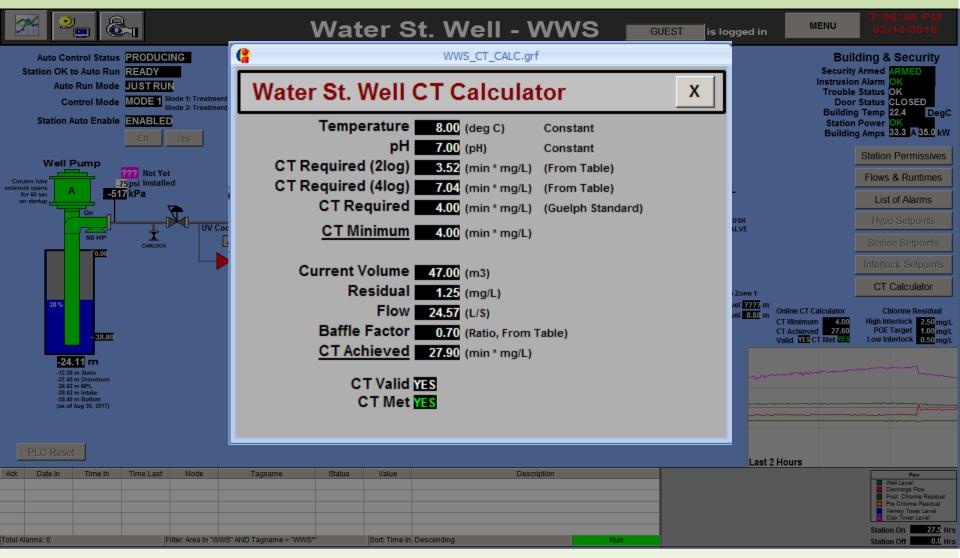


Pump Runtimes





Online CT Calculator – primary disinfection numbers



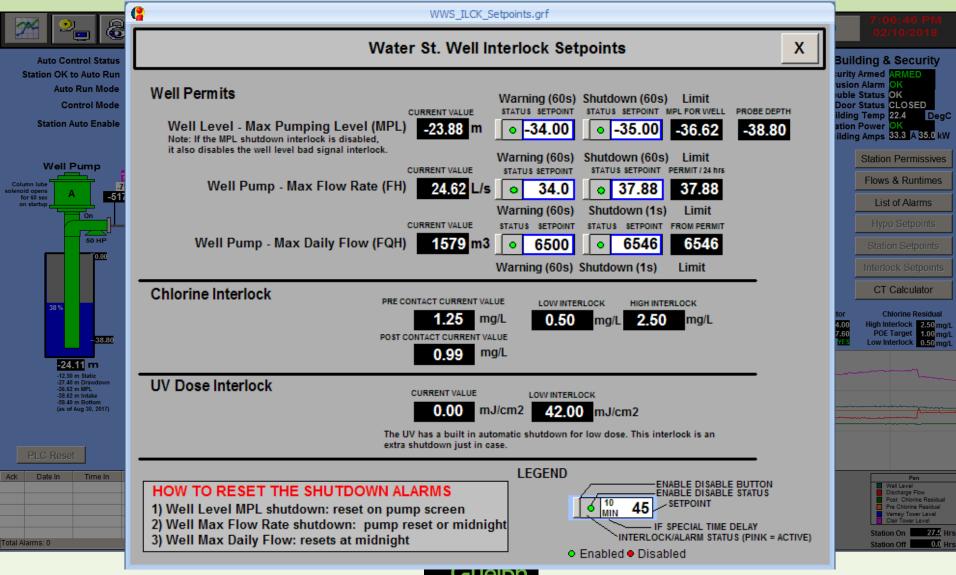


List of All Configured Alarms for a Site

<u> 2</u>	e G	Motor St Moll WWS_Alarms.grf		MENU	7:06:46 PM 02/10/2018
Auto Control Statu Station OK to Auto Run Auto Run Mod Control Mod Station Auto Enabl Well Pump Column lube for 69 se on startup On 50 HP 38 % 38 % -38.80 -24.11 m -12.30 m Statie -27.40 m Drawdown -38.80 -24.11 m -12.30 m Statie -27.40 m Drawdown -38.80 -38.80 Date In Time In	 Water St. Well Alarms Building Power Failure Alarm Building Security Intrusion Alarm Building Security Trouble Alarm Station Failed to Auto Start Alarm Station Failed to Auto Start Alarm Pre Contact CI. Residual Bad Signal Alarm Pre Contact CI. Residual HIH Alarm Pre Contact CI. Residual LOL O Alarm Pre Contact CI. Residual LOLO Alarm Well Pump Flow Rate Bad Signal Alarm Well Pump Flow Rate HI Alarm Well Pump Flow Rate LOL Alarm Hypo Tank Level HHI Alarm Hypo Tank Level HAlarm Hypo Tank Level HHI Alarm Hypo Tank Level LOL Alarm Hypo Tank Level LOL Alarm Discharge Pressure Bad Signal Alarm Discharge Pressure HIH Alarm Discharge Pressure HI Alarm Discharge Pressure LOL Alarm Discharge Pressure HI Alarm Discharge Pressure HI Alarm Building Temperature Bad Signal Alarm Building Temperature HIH Alarm Building Temperature HIH Alarm Building Temperature HIH Alarm Building Temperature HIH Alarm Post Contact CI. Residual Bad Signal Alarm Post Contact CI. Residual HIM Alarm Post Contact CI. Residual HIM Alarm Post Contact CI. Residual LOL Alarm Post Contact CI. Residual HIM Alarm Post Contact CI. Residual LOL Alarm Post Contact CI. Residual LOL Alarm Post Contact CI. Residual LOL Alarm Post Contact CI. Residual HIM Alarm<th> WWS_Alarms.grf WK 33 Well Pump Pressure Bad Signal Alarm OK 39 Well Pump Pressure HI Alarm OK 40 Well Pump Pressure HI Alarm OK 41 Well Pump Pressure LO Alarm OK 42 Well Pump Pressure LO Alarm OK 43 Well Level Bad Signal Alarm OK 44 Well Level Bad Signal Alarm OK 45 Well Level HI Alarm OK 46 Well Level HI Alarm OK 47 Well Level LO Alarm OK 48 Well Level LOLO Alarm OK 49 Well Pump Fail to Start Alarm OK 49 Well Pump Fail to Start Alarm OK 40 Well Pump Fail to Start Alarm OK 50 Well Pump Locommanded Start Alarm OK 51 Well Pump Do Power Alarm OK 52 Well Pump Do Power Alarm OK 53 Well Pump Edit In Local (30 min) Alarm OK 55 Well Pump Flow Rate Max Warning Alarm OK 55 Well Pump Polaily Flow Max Warning Alarm OK 56 Well Pump Pail to Start Alarm OK 57 Well Pump Pail to Start Alarm OK 58 Well Pump Pail to Start Alarm OK 59 Well Pump Pail to Start Alarm OK 50 Well Pump Daily Flow Max Warning Alarm OK 51 Well Pump Daily Flow Max Warning Alarm OK 52 Well Pump Pail to Start Alarm OK 53 Well Pump Pail to Start Alarm OK 54 Hypo Pump Ducommanded Start Alarm OK 55 Well Pump Pail to Start Alarm OK 56 Hypo Pump Draily Flow Max Warning Alarm OK 57 Well Pump Pail to Start Alarm OK 61 Hypo Pump Pail to Start Alarm OK 62 Hypo Pump Ne Power Alarm OK 63 Hypo Pump Ne Power Alarm OK 64 Hypo Pump Ne Power Alarm OK 65 Hypo Pump Ne Power Alarm OK 64 Hypo Pump Tube Runtime HIH Alarm OK 65 Hypo Pump Tube Runtime HIH Alarm OK 64 Hypo Pump Tube Runtime HIH Alarm OK 65 Hypo Pump Tube Runtime HIH Alarm OK 64 Hypo Pump Tube Runtime HIH Alarm OK 70 Hypo Pump Duce Mantal (10 min) Alarm OK 71 Hypo Pump Dube Leak Fault Alarm OK 72 Hypo Pump Bad</th><th>K S3 UV Major Alarm From Tr</th><th>OK OK OK</th><th>Pen Weil Level Discharge Fixe Verry Verry Torer Level</th>	 WWS_Alarms.grf WK 33 Well Pump Pressure Bad Signal Alarm OK 39 Well Pump Pressure HI Alarm OK 40 Well Pump Pressure HI Alarm OK 41 Well Pump Pressure LO Alarm OK 42 Well Pump Pressure LO Alarm OK 43 Well Level Bad Signal Alarm OK 44 Well Level Bad Signal Alarm OK 45 Well Level HI Alarm OK 46 Well Level HI Alarm OK 47 Well Level LO Alarm OK 48 Well Level LOLO Alarm OK 49 Well Pump Fail to Start Alarm OK 49 Well Pump Fail to Start Alarm OK 40 Well Pump Fail to Start Alarm OK 50 Well Pump Locommanded Start Alarm OK 51 Well Pump Do Power Alarm OK 52 Well Pump Do Power Alarm OK 53 Well Pump Edit In Local (30 min) Alarm OK 55 Well Pump Flow Rate Max Warning Alarm OK 55 Well Pump Polaily Flow Max Warning Alarm OK 56 Well Pump Pail to Start Alarm OK 57 Well Pump Pail to Start Alarm OK 58 Well Pump Pail to Start Alarm OK 59 Well Pump Pail to Start Alarm OK 50 Well Pump Daily Flow Max Warning Alarm OK 51 Well Pump Daily Flow Max Warning Alarm OK 52 Well Pump Pail to Start Alarm OK 53 Well Pump Pail to Start Alarm OK 54 Hypo Pump Ducommanded Start Alarm OK 55 Well Pump Pail to Start Alarm OK 56 Hypo Pump Draily Flow Max Warning Alarm OK 57 Well Pump Pail to Start Alarm OK 61 Hypo Pump Pail to Start Alarm OK 62 Hypo Pump Ne Power Alarm OK 63 Hypo Pump Ne Power Alarm OK 64 Hypo Pump Ne Power Alarm OK 65 Hypo Pump Ne Power Alarm OK 64 Hypo Pump Tube Runtime HIH Alarm OK 65 Hypo Pump Tube Runtime HIH Alarm OK 64 Hypo Pump Tube Runtime HIH Alarm OK 65 Hypo Pump Tube Runtime HIH Alarm OK 64 Hypo Pump Tube Runtime HIH Alarm OK 70 Hypo Pump Duce Mantal (10 min) Alarm OK 71 Hypo Pump Dube Leak Fault Alarm OK 72 Hypo Pump Bad	K S3 UV Major Alarm From Tr	OK OK	Pen Weil Level Discharge Fixe Verry Verry Torer Level
otal Alarms: 0	Filter: Area In "WWS" AND Tagname = "WW	/S** Sort: Time In, Descending	Run		Station On 27.5 Hrs Station Off 0.0 Hrs



Well Permit Values, Warnings, and Interlocks



Well Permits – for all sites

<u>。</u>	🖌 🕹	ell Warnings/Lin		Blogged in MENU 7:18-62 PM
Wells	Well Level - Max Pumping Level (MPL) Well Level Warning (60s) Shutdown (60s) Limit	Well Pump - Max Flow Rate (FH) Flow Rate Warning (60s) Shutdown (60s) Ops Limit CURRENT VALUE STATUS SETIONT STATUS SETIONT	Well Pump - Max Daily Flow (FQH) Flow Total Today Warning (60s) Shutdown (1s) Limit	POE / Booster Pumps- Max Daily Flow (FQH) Flow Total Today Warning (60s) Shutdown (1s) Limit
Calico Helmar	CURRENT VALUE STATUS SETEMINT STATUS SETEMINT MEL FOR WELL -35.00 • -32.00 • -33.00 -33.50 -33.50 -42.18 • -44.00 • -45.00 -45.00	CURRENT VALUE STATUS SETPOINT STATUS SETPOINT STATUS SETPOINT (PERMIT /24 hrs) 0.00 L/s • 55 • 61 61 11.80 L/s • 35 • 38 38	CURRENT VALUE STATUS SETPOINT STATUS SETPOINT FROM PERM Calico 0 m3 0 5000 0 5237 5237 Helmar 637 m3 0 3000 0 3273 3273	0 m3 • 5000 • 5237 5237
Burke Downey Dean	???? m 6 ???? 6 ????? ????? ????? ????? ????? ????? ????? ????? ????? ????? ????? ????? ????? ????? ????? ?????? ?????? ????? ?????? ????? ????? ????? ?????? ?????? ?????? ?????? ????? ?????? ?????? ?????? ?????? ?????? ?????? ?????? ??????? ??????? ?????? ?????? ??????? ????????????????????????????????????	????? L/s 0 ???? 0 ????? ????? ????? ????? ????? ????? ????? ????? ????? ????? ????? ????? ????? ?????? ????? ????? ????? ????? ????? ????? ????? ????? ????? ????? ????? ????? ?????? ????? ????? ????? ????? ????? ????? ????? ????? ?????? ?????? ?????? ?????? ?????? ?????? ??????? <th?????< th=""> <th??????< th=""> <th?????< th=""></th?????<></th??????<></th?????<>	Burke ???? M3 O ???? O ????? ?????? ????? ????? ????? ????? ????? ?????? ????? ?????? ?????? ?????? ?????? ?????? ?????? ??????? ?????? ?????? ??????? ????????? ??????? ???????????????????????????? ????????????????????????	0 m ³ • 5000 • 5237 5237 1069 m ³ • 2200 • 2300 2300
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Carter 1 Carter 2 Carter 1+2 Arkell 1 Arkell 6 Arkell 7	-5.39 m -3.77 m -3.77 m -3.77 m -3.77 m -3.70 e -3.00 e -9.10 -9.10 -9.10 -9.10 -9.29 -9.10 -9.29 -9.10 -9.9 -9.10 -9.9 -9.10 -9.10 -9.	41.27 L/s • 48 • 10 49 50 27.19 L/s • 38 • 10 45 50 68.46 L/s • 76 • 10 76 76 0.00 L/s • 35 • 38 38 38 86.02 L/s • 100 • 111 111 84.17 L/s • 100 • 111 111	Carter1 2869 m3 • 3000 • 3273 3273 Carter2 1890 m3 • 3000 • 3273 3273 Carter3 4759 m3 • 6200 • 6546 6546 Arkell1 0 m3 • 3000 • 3273 3273 Arkell5 5797 m3 • 9300 • 9600 9600 Arkell7 5741 m3 • 9300 • 9600 9600	28094 m3 60000 65000 HOW TO RESET THE SHUTDOWN ALARMS 1) Well Level MPL shutdown: reset on pump screen 2) Well Max Flow Rate shutdown: pump reset or midnight 3) Well Max Daily Flow: resets at midnight
Arkell 8 Arkell 14 Arkell 15 6+7+8+14+15	2002 m 22000 220000 220000 220000	0.00 L/s • 100 • 111 111 0.00 L/s • 100 • 111 111 84.82 L/s • 100 • 111 111 254.96 L/s • 300 • 333 333	Arkells 1989 m3 9300 9600 9600 9600 Arkell4 795 m3 9300 9600 9600 9600 Arkell5 5830 m3 9300 9600 9600 9600 Arkell5 20146 m3 25000 28800 28800	LEGEND
Glen Collector Ack Date In ✓ 02/10/2018 ✓ 29/09/2018 ✓ 29/09/2018 ✓ 29/09/2018	Time In Time Last Node Tagname 10:55:14.273 10:55:14.273 WDSCADA DOBG00100EPF 12:54:05.987 12:54:05.987 WDSCADA MEBG00100EPF 12:54:05.921 12:54:05.921 WDSCADA MEBG00100EDL	119.93 L/s • 250 Status Value CFN ALARM Downey Well Pump Pow CFN ALARM Membro Well Pump Ove CFN ALARM Membro Well Pump Ove	connect Off rload Alarm	
✓ 29/09/2018 ✓ 29/09/2018 Total Alarms: 46	12:54:05.921 12:54:05.921 WDSCADA MEBG00100EGA 12:54:01.935 12:54:01.935 WDSCADA MEBG80100EPF Filter: Off	CFN ALARM Membro Well Pump Gen CFN ALARM Membro Booster Pump [Run



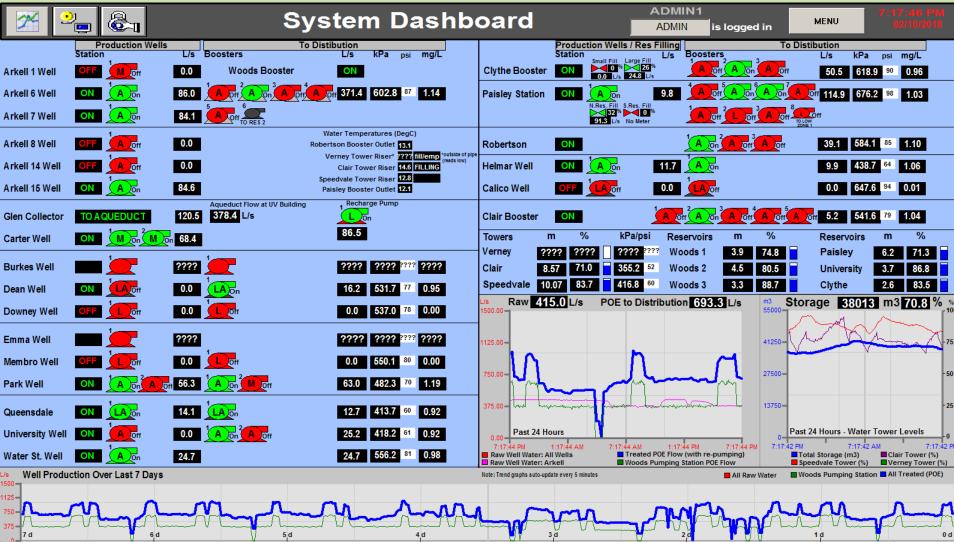
Logging flow to System vs. Waste – for water balance calcs.

X	System VS Waste Flow													n	MENU	J 7:20:50 PM 02/10/2018) PM /2018		
			TODAY			Y	ESTERDA	Y					TODAY	ſ				YESTERD	AY	
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Arkell 6	86.0	580	Z SYSTEM w s	5808	0	6486	6486	0		Calico Booster	0.00	0	SYSTEM W S R	0	0	0	0	0	0	0
Arkell 7	84.1	575	1 SYSTEM ws	5751	0	7344	7344	0		Dean Booster	16.15	1071	SYSTEM W S R	1071	0	0	1340	1340	0	
Arkell 8	0.0	198	SYSTEM ws	1989	0	1575	1575	0		Downey Booster	0.00	0	SYSTEM W S R	0	0	0	0	0	0	
Arkell 14	0.0	79	SYSTEM ws	795	0	1328	1328	0		Helmar Booster	9.90	655	SYSTEM W S R	655	0	0	814	0	0	0
Arkell 15	84.7	584	C SYSTEM w s	5840	0	7323	7323	0		Membro Booster	0.00	0	SYSTEM W S R	0	0	0	0	0	0	0
Burke Well	???	???	2 w s	????	????	????	????	????		Park Booster	62.20	<u>5232</u>	SYSTEM W S R	5232	0	0	6558	6558	0	
Carter Wells	41.2	476	G WASTE w s	0	4763	5910	0	5908		Queensdale Booster	12.58	714	SYSTEM W S R	714	0	0	889	889	0	
Calico Well	0.0		C SYSTEM w s	0	0	0	0	0		University Booster	25.05	1630	SYSTEM W S R	1630	0	0	1992	1993	0	
Dean Well	0.0	105	Z SYSTEM w s	1057	0	1336	1336	0		Woods Booster	373.32	28139	SYSTEM ws	28139	0	N/A	35677	35677	0	N/A
Downey Wel	0.0		C SYSTEM w s	0	0	0	0	0												
Emma Well	???	???	w s	????	????	????	????	????												
Helmar Well	11.7	63	SYSTEM ws	638	0	799	0	0												
Membro We	II 0.0		C SYSTEM ws	0	0	0	0	0		System	Current (L/s)	All Flow (m3)	Going To	System (m3)	Waste (m3)	Recirc (m3)	All Flow (m3)	System (m3)	Waste (m3)	Recirc (m3)
Paisley Well	9.8	68	Z SYSTEM w s	687	0	851	851	0		System Well*	401.11	43184	N/A	38420	4760	N/A	54360	47653	5908	N/A
Park Well #1	1 56.4	389	Z SYSTEM w s	1240	0	4862	1541	0		System Booster*	694.09	37413	N/A	37413	0	0	47270	46456	0	0
Park Well #2	2 0.0	124	C SYSTEM ws	3898	0	1541	4862	0												
Queensdale	Well 0.0	73	5 SYSTEM ws	735	0	873	873	0												
University W	/ell 0.0	164	SYSTEM ws	1641	0	1836	1836	0												
Water St. W	'ell 24.6	158	7 WASTE w s	1588	0	961	961	0												
Glen Collect	or 119.8	835	8 SYSTEM	8358	0	10309	10309	0		*Note: Burkes is currently not in	cluded in the Sy	stem Totals	V	V - To Wa	aste. S - '	To Svst	em. R - To	Recircula	ation	

Ack	Date In	Time In	Time Last	Node	Tagname	Status	Value	Description	
V	02/10/2018	10:55:14.273	10:55:14.273	WDSCADA	DOBG00100EPF	CFN	ALARM	Downey Well Pump Power Monitor	
V	29/09/2018	12:54:05.987	12:54:05.987	WDSCADA	MEBG00100EPF	CFN	ALARM	Membro Well Pump Disconnect Off	
1	29/09/2018	12:54:05.921	12:54:05.921	WDSCADA	MEBG00100EOL	CFN	ALARM	Membro Well Pump Overload Alarm	
	arms: 46	40.54.05.004	40 54 05 004	WD004D4	Filter: Off		AL ADAA	Sort: Time In, Descending	Run

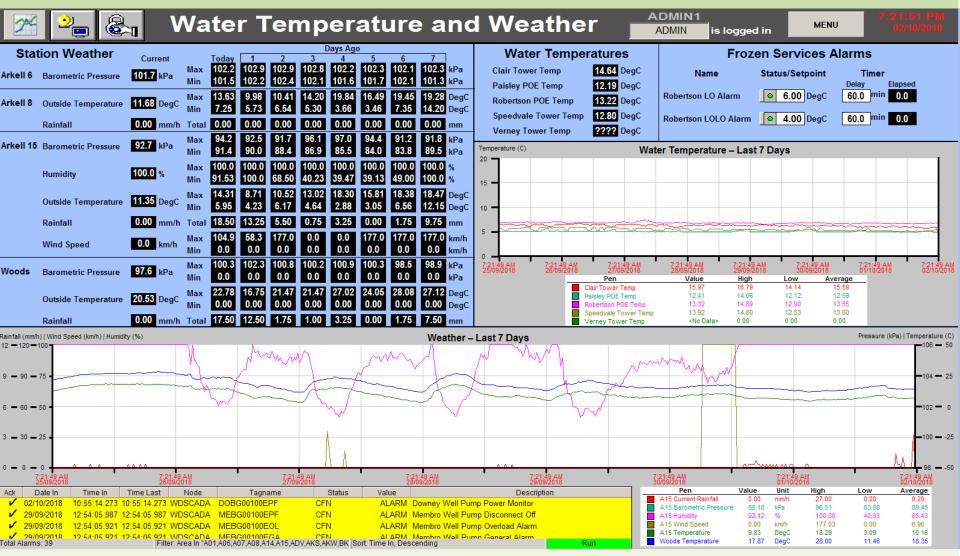


Dash Board Displays – entire system status at a glance



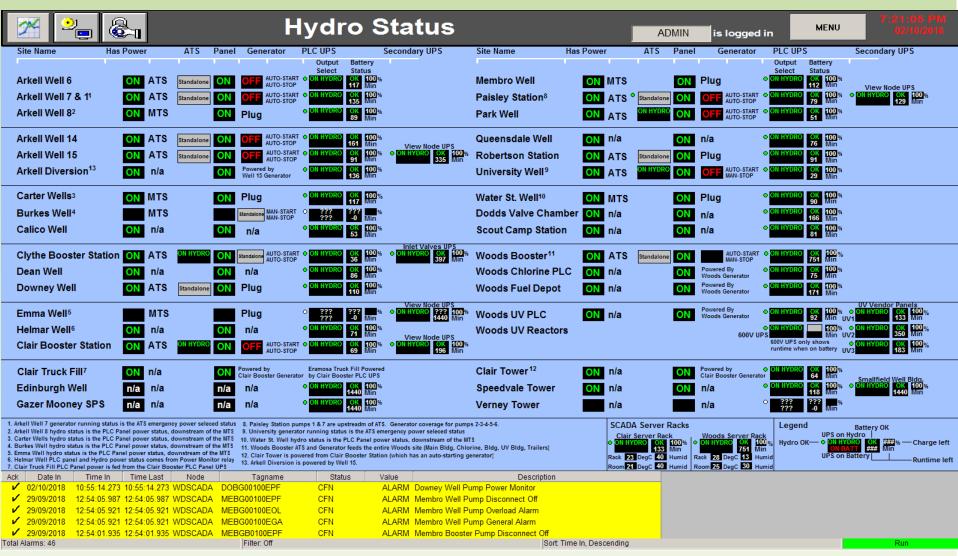


Dash Board Displays - Weather



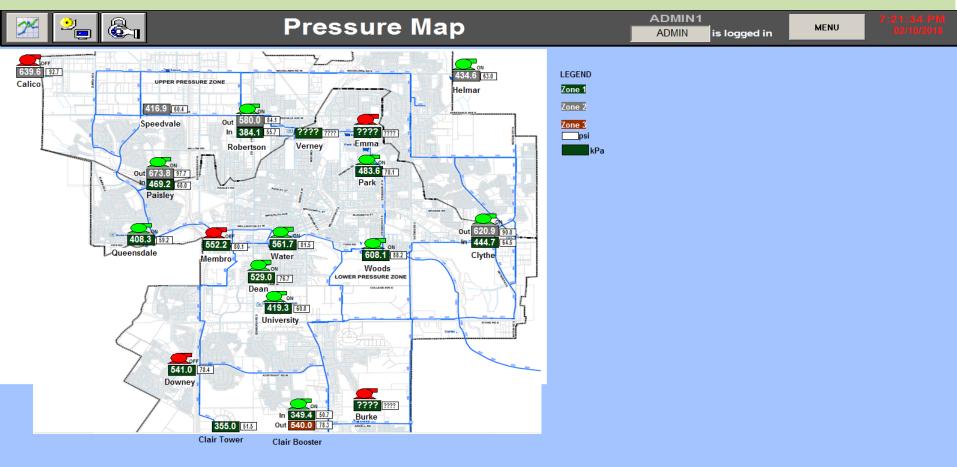


Dash Board Displays – Which Sites have Power?





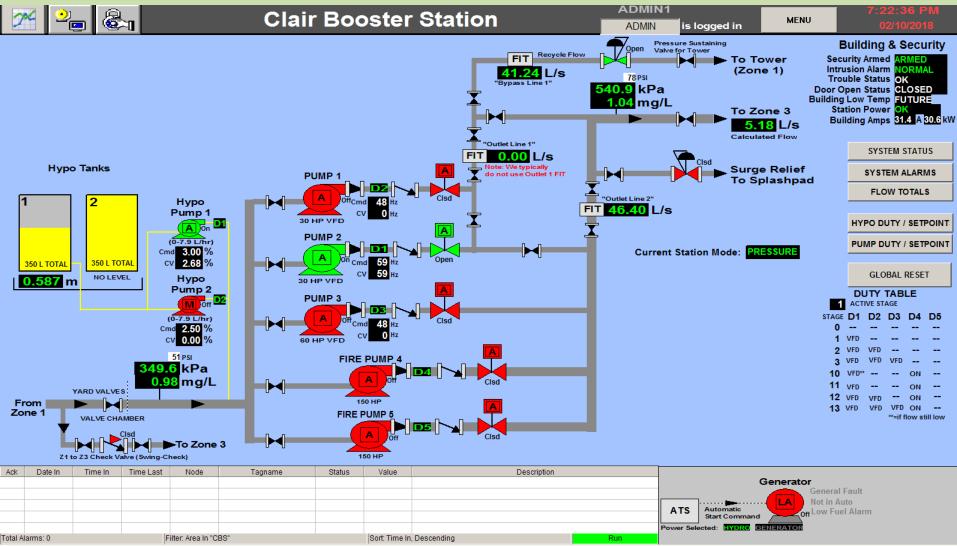
Dash Board Displays – Pressures Across City



Ack	Date In	Time In	Time Last	Node	Tagname	Status	Value	Descripti	ion	
~	02/10/2018	10:55:14.273	10:55:14.273	WDSCADA	DOBG00100EPF	CFN	ALARM	Downey Well Pump Power Monitor		
 V 	29/09/2018	12:54:05.987	12:54:05.987	WDSCADA	MEBG00100EPF	CFN	ALARM	Membro Well Pump Disconnect Off		
 V 	29/09/2018	12:54:05.921	12:54:05.921	WDSCADA	MEBG00100EOL	CFN	ALARM	Membro Well Pump Overload Alarm		
 V 	29/09/2018	12:54:05.921	12:54:05.921	WDSCADA	MEBG00100EGA	CFN	ALARM	Membro Well Pump General Alarm		
 V 	29/09/2018	12:54:01.935	12:54:01.935	WDSCADA	MEBGB0100EPF	CFN	ALARM	Membro Booster Pump Disconnect Of		
Total A	larms: 46				Filter: Off			8	Sort: Time In, Descending	Run



A More Complex Site: VFDs, Duty Numbers, etc.





Next Stop – Emma Well



