

An Overview of the ISA112 SCADA Systems Management Lifecycle

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ISA112 committee co-chair

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Standards
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About the Speaker



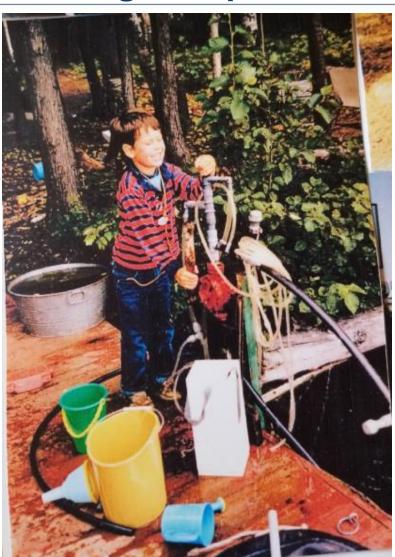
Graham Nasby, P.Eng., FS Eng., PMP, CAP, CISM, CISSP

- 20+ years experience in operations, construction and automation sector
- 1998-2005 IT Consultant University of Guelph
- 2005-2007 controls specialist at various manufacturers
- 2007-2010 Process Engineer Cheme Engineering
- 2010-2015 System Integrator & I/C Lead Eramosa Engineering
- 2015-2022 Water SCADA & Security Specialist Guelph Water
- 2022-present Sr. Manager of OT Security Architecture CN Rail



- Co-chair of ISA112 SCADA Systems standards committee
- Voting member of ISA101 HMI Design and ISA18 Alarm Management committees
- Past Section President, Division Director, Technical VP within ISA at local, regional and society levels
- Member of IEC/SCC TC65A "Industrial process measurement, control and automation"
- Member of CSA P125 "Operational Technology: Functional Safety and Security"
- Member of the OWWA Automation Committee since 2015, active in AWWA & WEF 2010-2022
- Holder of Ontario Drinking Water Treatment Operator & Wastewater Treatment Operator licenses
- Sessional instructor at McMaster University (Hamilton, ON) and Conestoga College (Cambridge, ON)
- Has published over 75 papers and articles on various OT, SCADA and industrial automation topics
- Received ISA's technical division leader of the year award in 2013
- Received "Mid-Career Achievement Award" from his alma mater University of Guelph in 2014
- Recipient of the ISA's society-level Standards Leader of the Year Award in 2021
- Contact: graham.nasby@grahamnasby.com

I wanna be a Water Guy when I grow up!











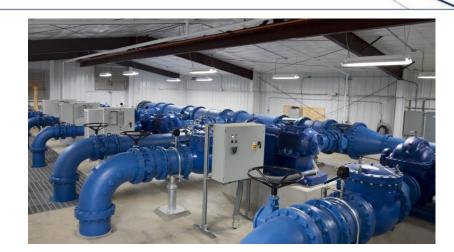






An Overview of ISA112

- SCADA Refresher
- What is ISA112
- Goals of ISA112
- About the ISA112 Standards Committee
- Target Audience of ISA112
- How ISA112 defines "SCADA"

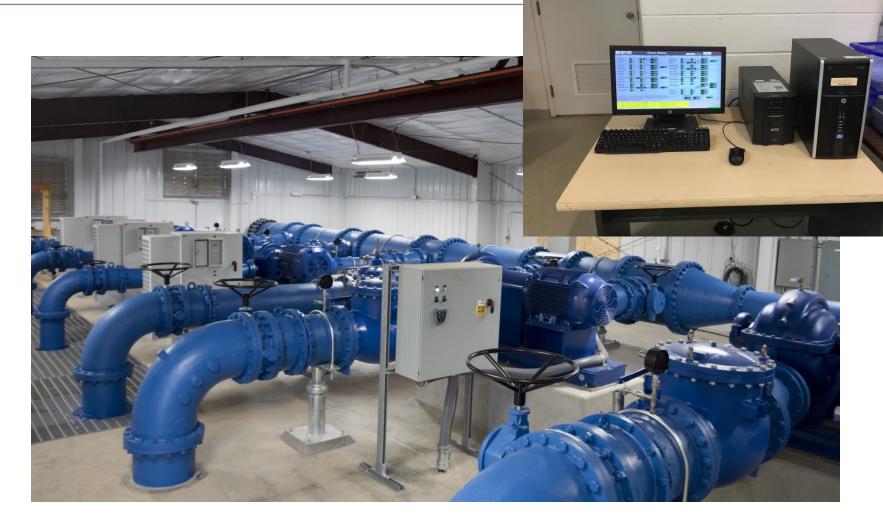


- Introduction to the ISA112 SCADA Management Lifecycle
 - Continuous Work Processes
 - (End-User) SCADA System Standards
 - Standardized Workflow for Projects
 - Design
 - Software Development
 - Hardware Build/Fabrication
 - Installation & Deployment
 - Commissioning
 - Operations & Maintenance





What is SCADA?



SCADA = **Supervisory Control and Data Acquisition system**





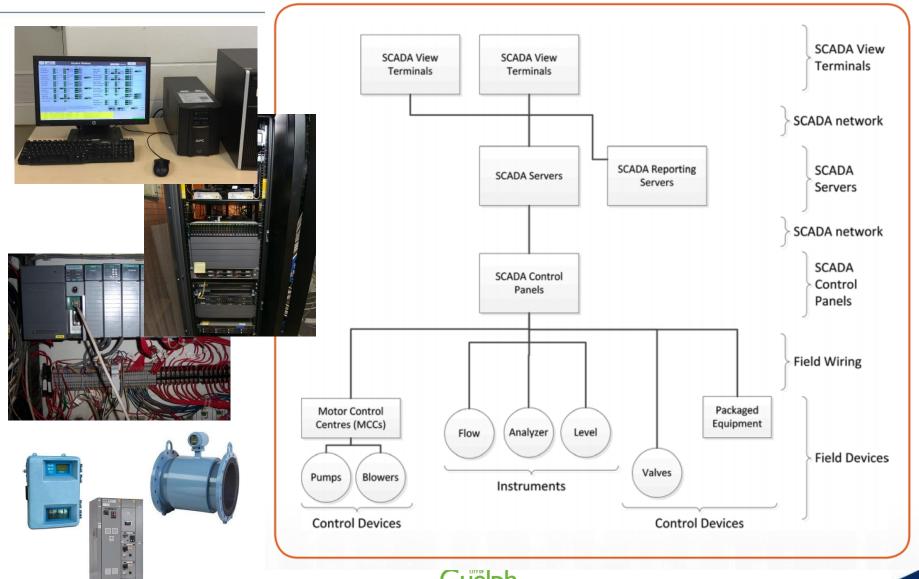
Not SCADA







Typical SCADA Architecture





What is ISA112?

- ISA112 is a consensus-based technical standards committee to promote best practices for SCADA systems formed by the International Society of Automation in mid-2016
- Currently 300+ members with broad cross-section of roles, industries, and geographies
- Committee Members: software vendors, hardware vendors, end users, system integrators, consultants, distributors, and government from a wide variety of industries
- **Industry Sectors:** municipal water/wastewater, upstream oil/gas, pipelines, mining, power transmission/distribution, environmental monitoring, manufacturing, traffic control
- Geographic Areas: worldwide, with representation from Canada, USA, South America, Europe, Asia, Australia and beyond
- **Goal:** Develop a series of ISA standards and technical reports that provide guidance for system design, implementation, operation, and maintenance of SCADA systems for pipelines, water and wastewater, power, oil and gas, and other industries to support the overall integrity and reliability of these systems.



Motivations & Drivers for ISA112

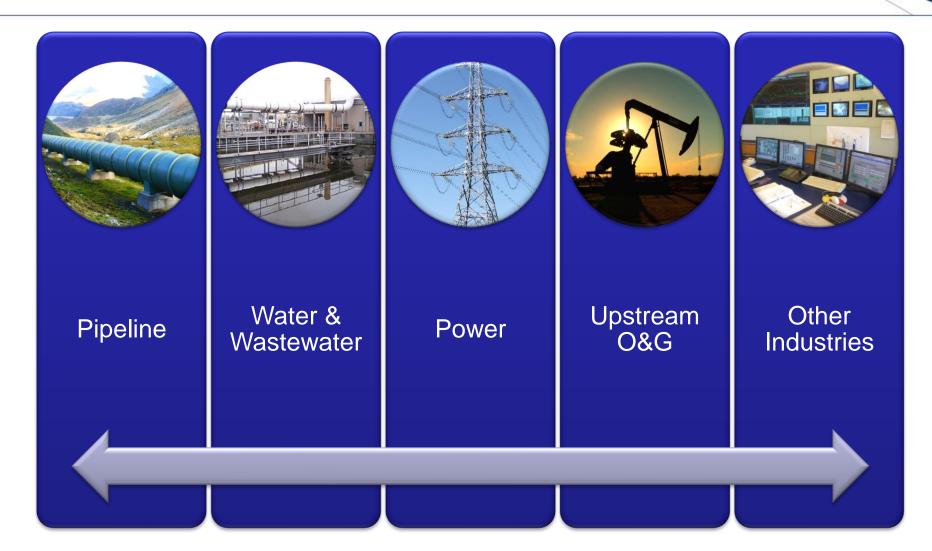
Utilities, System Integrators, Consultants, Vendors, etc. are all asking for:

- Need for common terminology for SCADA systems
- Specification for minimum SCADA hardware and software requirements
- Suggested I/O interfaces for interfacing with equipment
- Standardized Control Modes: Remote vs. Local, Auto vs. Manual, etc.
- Reference architectures for levels of control
- Guidance for applying other ISA standards to SCADA systems:
 - Cyber Security
 - Alarm Management
 - HMI Design
 - Data Storage
 - Designing robust, resilient and redundant systems

A major goal of ISA112 is to provide a common framework that can be used for specifying, designing, pricing, building and maintaining SCADA systems

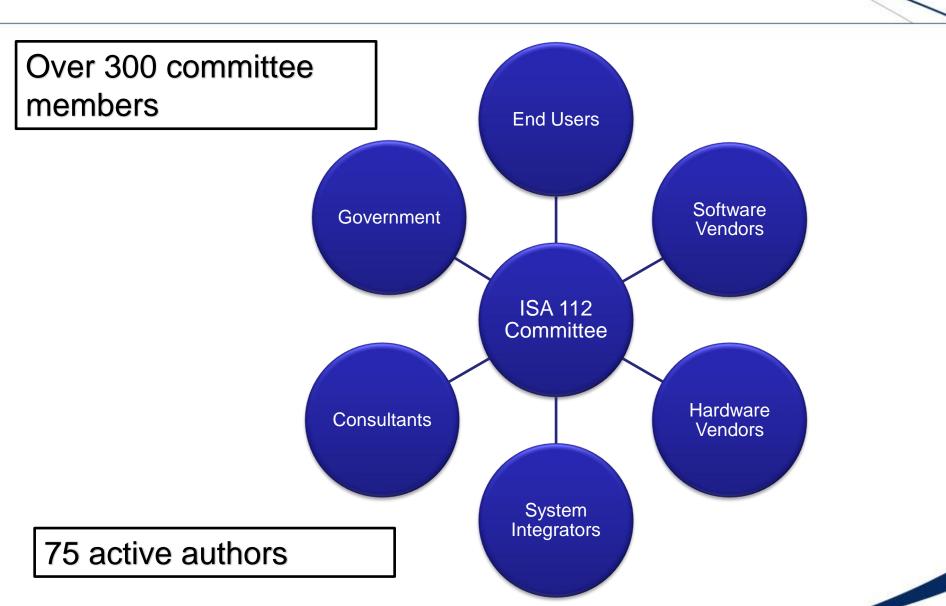


What is ISA112 Audience?



Who is ISA 112?







Current Status of ISA112

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Overview of the ISA112 SCADA Management Lifecycle - Jan 18, 2023



Work so far on ISA112

- Defining what a "SCADA System" is, including industry-specific and regional variations
- ISA112 SCADA Model Architecture Diagram (1st draft)
- ISA112 SCADA Management Lifecycle Diagram (1st draft)
- Table of Contents (1st draft)
-and after much, much writing, review, and discussion...
- ISA112 SCADA Model Architecture Diagram (20 revisions later) now posted at www.isa.org/isa112/
- ISA112 SCADA Management Lifecycle Diagram (38 revisions later) now at www.isa.org/isa112/
- Table of Contents for a 3-part SCADA standard
 - Part 1 SCADA Management Lifecycle, Terminology and Diagrams
 - Part 2 SCADA Management Lifecycle Best Practices
 - Part 3 SCADA Model Architecture Diagram Best Practices
- Approx 700 pages of technical content...now being distilled into the 3-part standard and technical reports
- The committee is now getting ready to begin formal comment cycles on Part 1, with the goal of publishing it in early 2024



What is a SCADA System?

ISA112 Definition

SCADA – Supervisory Control and Data Acquisition

"SCADA = a system which is a combination of hardware and software used to send commands and acquire data for the purpose of monitoring and controlling."

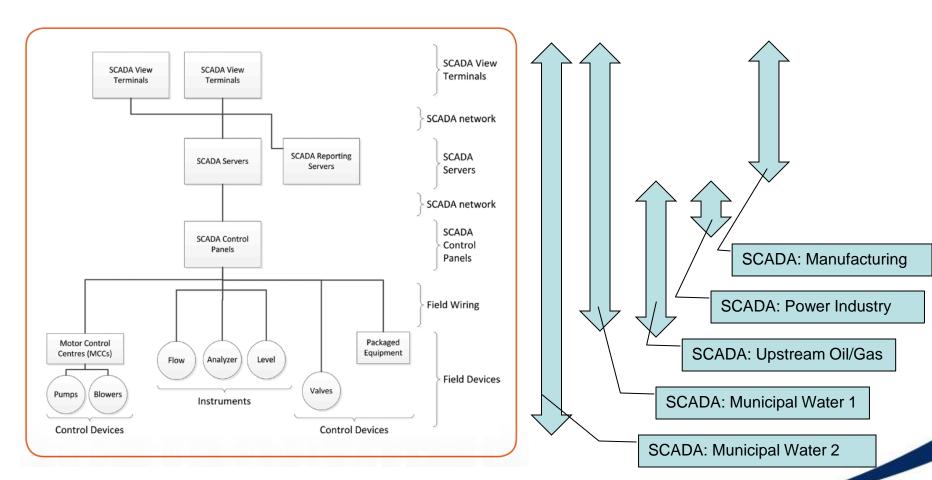
(DEFINITION ADOPTED BY ISA112 COMMITTEE AT MAY 5, 2017 MEETING IN RALEIGH, NORTH CAROLINA, USA)

Different Industries use the term "SCADA" to mean many different things that are specific to that individual industry. Each of these industries <u>is correct</u> in how it uses the term SCADA within its own context. We <u>must</u> be aware of this, and our definition and standard must be written so that it can be used by all industries.



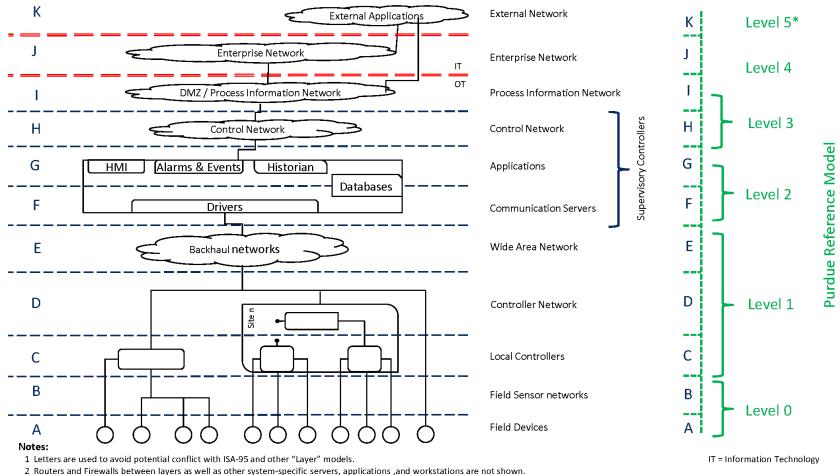
Term "SCADA vs. Several Industries

- Examples of differing definitions of SCADA by industry
- Definitions can also vary by geographic area/country





SCADA System Architecture



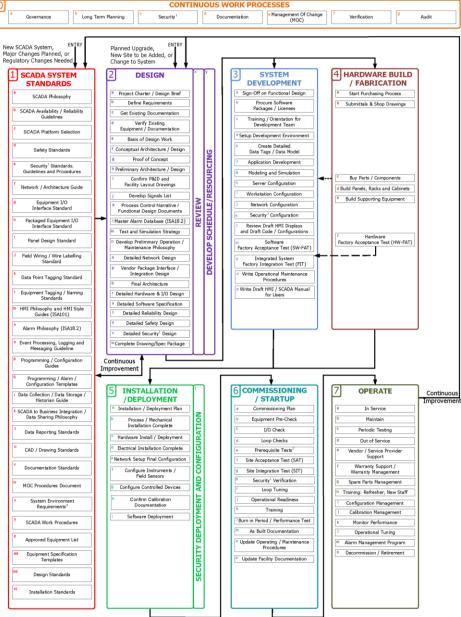
- 3 Individual architectures may vary from the above general model. For example, if only local systems are used Level E may not be required
- 4 Communications for any remote-hosted external applications (Cloud) with lower levels must be done using extreme care.
- 5 The use of direct-connections for remote applications is strongly discouraged. Refer to ISA/IEC-62443 for guidance on an appropriate zone/conduit implementation.
- * We show a Purdue Level 5. The true Purdue Model only has levels 0-4 because it did not anticipate external applications.

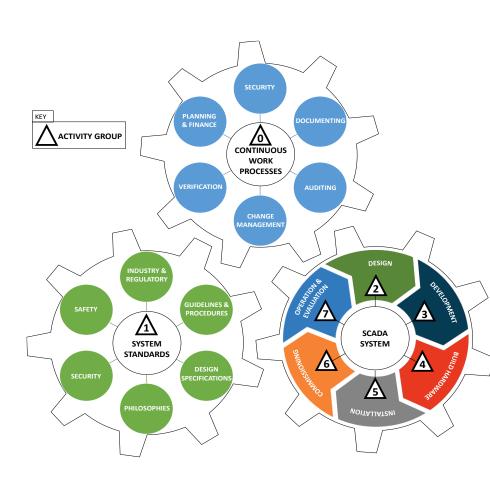
Note: This is an interim working draft from the ISA112 SCADA Systems standards committee, as of 2022-01-26. (A previous version was posted on 2020-06-15). This diagram is still subject to change.

OT = Operational Technology

SCADA Systems Lifecycle Diagram





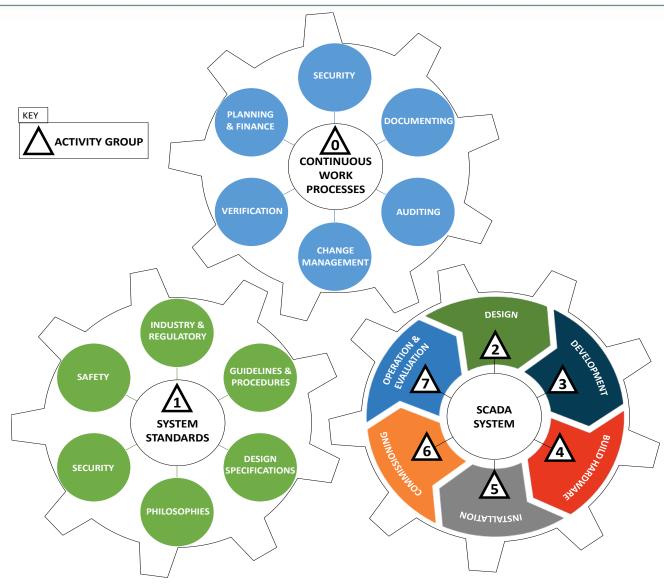


1) Security includes physical security, operational security, and cybersecurity.

2) Prerequisite tests typically include both cold and hot commissioning or dry I wet commissioning as applicable.
3) System Environment Requirements can include separate systems for development, testing, including production, backup, disaster recovery, digital twins, and other uses, as part of development and Management Of Change (MOC) procedures



SCADA Systems Lifecycle Diagram





SCADA Lifecycle Activity Groups

Continuous Work Processes

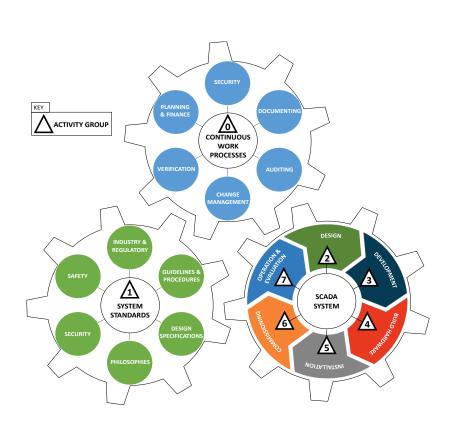
- Governance
- Long Term Planning
- Security
- Documentation
- Management of Change (MOC)
- Verification
- Audit

SCADA System Standards

- Design
- System Development (programming)
- Hardware Build / Fabrication
- Installation / Deployment
- Commissioning / Start-up

Operate

- Operations
- Maintenance
- Monitor Performance
- Operational Tuning
- Minor Improvements
- Alarm Management





SCADA Continuous Work Processes



Governance – defines who owns, uses, pays for, and maintains SCADA system Requires a written SCADA Governance Policy doc endorsed by top management / board

Long Term Planning – Planning for 5, 10, 15, 20, 25+ year outlook Some organizations may also use a SCADA Master Plan as part of their planning

Security – ongoing Physical Security, Operational Security and Cyber Security measures

Documentation – keeping system documentation up to date for operations and maintenance

Management of Change (MOC) – managing / controlling / documenting system changes

Verification – periodically checking that SCADA system is working the way it is documented

Audit - periodically checking that work processes are being followed and documented



SCADA System Standards - End-User Specific Standards

New SCADA System, ENTRY Major Changes Planned, or Regulatory Changes Needed



Alarm Philosophy (ISA18.2)

Event Processing, Logging and Messaging Guideline



SCADA Philosophy Document SCADA Availability/Reliability Guideline SCADA Platform Selection

Safety Standards (for automatic shutdown systems) Security Standards, Guidelines and Procedures Network / Architecture Guide

Equipment I/O Interface Standard
Packaged Equipment I/O Interface Standard
Panel Design Standard
Field Wiring / Wire Labelling Standard
Data Point Tagging Standard
Equipment Tagging / Naming Standards

HMI Philosophy and HMI Style Guides (ISA1010) Alarm Philosophy (ISA18.2)

Event Processing, Logging and Messaging Guideline Programming / Configuration Guides Programming / Alarm / Configuration Templates SCADA to Business Integration / Data Sharing Philosophy Data Reporting Standards

CAD / Drawing Standards
Documentation Standards
MOC Procedures Document (Change Management)
System Environment Requirements

SCADA Work Procedures
Approved Equipment List
Equipment Specification Templates
Installation Standards



SCADA Design Work Processes



Project Charter / Design Brief Define Requirements

Get Existing Documentation Verify Existing Equipment/Documentation

Basis of Design work Conceptual Architecture/Design Proof of Concept Preliminary Architecture/Design

Confirm P&ID's and Facility Layout Drawings
Develop Signals List
Process Control Narrative / Functional Design Documents
Master Alarm Database (ISA18.2)
Test and Simulation Strategy
Develop Preliminary Operation / Maintenance Philosophy
Detailed Network Design
Vendor Package Interface/Integration Design
Final Architecture

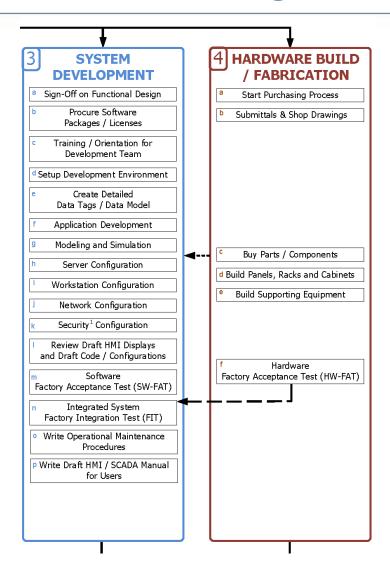
Detailed Hardware & I/O Design
Detailed Software Specification
Detailed Reliability Design (UPS's, redundant equipment)
Detailed Safety Design (automatic shutdown systems)

Detailed Security Design (check of security & cyber security details)

Complete Drawing/Spec Package (for group that will do building / programming)



SCADA Programming & Hardware



System Development

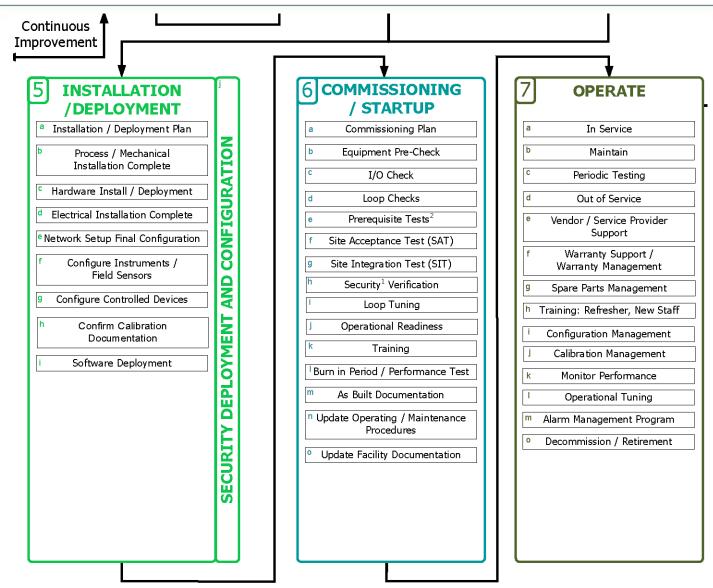
- Sign-Off Functional Design Doc (Process Control Narrative)
- Procure Software Packages / Licences
- Training / Orientation for Software Development Team
- Setup Development Environment
- Create Detailed Data Tags / Data Model
- Application Development (PLC & HMI Programming)
- Modelling and Simulation (to enable testing as they program)
- Server Configuration
- Workstation Configuration
- Network Configuration
- Security Configuration (check all security settings are right)
- Review Draft HMI Screens and Draft Code / Configurations
- Software Factory Acceptance Test (SW-FAT)
- Integrated System Factory Integration Test (FIT)
- Write Operational Procedures (how to use the control system)
- Write Draft HMI / SADA Manual for Users
- Develop Software Training Materials

Hardware Building / Fabrication (e.g., PLC panels & control consoles)

- Start Purchasing Process
- Shop Drawings / Submittals
- Buy Parts / Components
- Build Panels, Racks and Cabinets
- Build Supporting Equipment
- Hardware Factory Acceptance Test (HW-FAT)



SCADA Install, Commission, Operate





ISA112 Current Work Plan

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ISA112 Publications

- www.isa.org/isa112
 - Freely available copy of ISA112 SCADA management lifecycle
 - Freely available copy of ISA112 SCADA model architecture
 - List of committee members, copies of presentations/articles, and other materials
- ISA112 upcoming publications
 - ISA112 Part 1– Terminology, Definitions & Lifecycle
 - ISA112 Part 2 SCADA Systems Management Lifecycle
 - ISA112 Part 3 SCADA Systems Model Architecture
- ISA112 Technical Reports
 - Titles and Topics TBD
 - To be focused on examples and best practices for "how" to implement SCADA systems
 - May be industry and/or application specific



More Information on ISA112

- www.isa.org/isa112/
- Download the current ISA112 lifecycle & diagrams
- Contact the committee co-chairs
 - Graham Nasby graham.nasby@grahamnasby.com
 - Ian Verhappen<u>ian.verhappen@willowglensystems.com</u>

The ISA112 committee is still actively looking for volunteers from end-users, vendors, system integrators, consultants, utilities, and government entities to help with writing, editing, and reviewing content.

To join the committee or to get involved, feel free to contact Graham or lan by email. If your organization would like to know more about ISA112, Graham can also give an online presentation on request.