

## **Chasing the White Rabbit: Why Time Synchronization in SCADA Systems is a lot harder than it seems**

Graham Nasby, P.Eng, PMP, CAP<sup>1\*</sup>

<sup>1</sup> City of Guelph Water Services, 29 Waterworks Place, Guelph, Ontario, N1E 6P7, Canada

(\*correspondence: [graham.nasby@guelph.ca](mailto:graham.nasby@guelph.ca))

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Time, SCADA, Alarm Records, Event Logging, Time-stamping, Datalogging, Reporting, UTC, NTP, GPS

**Format:** 20 minute presentation, plus written paper

**OWWA Program Tracks:** Automation

### **Short Abstract for Program (50 words)**

Just like in Alice's Wonderland, time plays a vital role in every water utility's SCADA system. Accurate timestamps are needed to effectively log process-data, log alarms/events, produce reports, and perform numerous system functions. This talk provides an overview and best practices for keeping time synchronized in today's distributed SCADA systems.

### **Long Abstract (250 Words)**

In modern water utilities, SCADA (supervisory control and data acquisition) systems are a critical tool for both operations and compliance. SCADA systems enable operators to remotely view, monitor, and control water facilities. SCADA systems also perform an important datalogging role by logging process data, alarms/events and operator actions. Of significant importance is the logging of critical process parameters, such chlorine residuals every 5 minutes per O.Reg.170 under the Safe Drinking Water Act.

With all the datalogging that the SCADA systems must do, it is therefore very important that SCADA systems are always using the correct time and date. Furthermore, for distributed SCADA Systems – such as those that use multiple PLCs, network switches/routers, multiple servers and dataloggers – it is vitally important that time is always correct and properly synchronized throughout the entire SCADA system.

This talk provides an overview of the many technologies that are used to maintain accurate time synchronization across a SCADA system. It begins with a technical explanation of time, and how time standards are maintained on a national and international scale. It then talks about how to select a reference time source that is appropriate to the needs of a SCADA system. Pros and Cons of several time sources and their associated costs are compared. Then the concept of a time server, and associated time synchronization protocols, is discussed. The talk concludes by sharing the best practices that were used to design the time synchronization strategy used by the SCADA system at Guelph Water Services.

### **Learning Objective 1**

Understand why time synchronization in a SCADA system is so important.

### **Learning Objective 2**

Understand the various types of “time sources” that can be used for time synchronization in a SCADA system.

### **Learning Objective 3**

Learn about best practices when implementing a time synchronization scheme within a SCADA system’s various components.

### **About the Speaker**



**Graham Nasby, P.Eng, PMP, CAP** holds the position of Water SCADA & Security Specialist at City of Guelph Water Services, a publicly-owned water utility located in Guelph, Ontario, Canada. Prior to joining Guelph Water, he spent 10 years in the engineering consulting community after completing his B.Sc.(Eng) at the University of Guelph. He is senior member of the International Society of Automation (ISA) and co-chair of the ISA112 SCADA System Standards Committee. He is a member of both OWWA and WEAO, and currently sits on the OWWA Automation Committee. Contact: [graham.nasby@guelph.ca](mailto:graham.nasby@guelph.ca)